

# **Accommodation and food services**

### **Major Factors of Impacts**

Rising average temperatures, increased number of summer days, increased heavy rainfall and large typhoons, rising sea levels and storm surges

Average temperatures in

Japan are increasing at

vears. Heavy rainfall is

and with changes in the amount and patterns of

rainfall, heavy rains and

large typhoons are

further. Sea water temperatures are also expected to rise.

expected to increase

In accommodation and

food service industry,

there will be an increase

in the impact on tourism

resources, procurement

risks of raw material. and risks of customers

being affected by

disasters and heat

stroke, etc.

also on the increase,

a rate of 1.24°C/100

**Current Situation and Future Projections** 







Projected average temperatures

Projected average temperatures (annual average temperature

projections based on emission scenarios and climate models

[National AMeDAS] Annual occurrence of rain at 50 mm/hour or more

(difference from standard period))Source: A-PLAT



RCP4.5

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RCP4.5

RCP8.5

### **Adaptation**

In addition to direct disaster management, the industry must also respond to alternative procurement, secure its supply chain, and prepare in advance to respond to customers in the event of a disaster.

**Factors** 

Management resources

**Impacts** 

Adaptation measures

#### Rising temperatures, heavy rain, typhoons, storm surge, snowfall

#### Core business

#### Increased risk related to services

 Impact on tourism resources (increased disasters, reduced sandy beaches, reduced snowfall, etc.)

· Decreased number of visitors



#### Increased procurement risk

- · Rising raw material prices
- · Disruption of supply chain

#### Increased disaster and health risks for customers

Market/Consumers

- · Increased risk of damage to customers due to disasters
- · Increased health risk such as heat stroke among customers



#### infections Provide facilities to accept

Adaptation business

Providing new services

support remote work to prevent

evacuees in the event of a disaster or warning

· Provide day use plans to



#### Formulate and implement BCP



- Install snowfall machines at ski resorts
- Discover new tourism resources



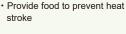
#### ■Purchase through alternative sourcina

Decentralize supply chains and strengthen resilience of procurement regions



- Develop emergency response manuals
- Provide support for customers to stay in shops or return home
- Prepare amenities for heat control





Cooling menu for summer











## **Accommodation and food services**

Accommodation business refers to establishments that provides accommodation to the general public, specific members of the public, or others. Food services refer to establishments that serve food and beverages prepared upon the order of customers and served at the location, and establishments that serve food and beverages prepared upon the order of customers and delivered to the location requested by the customer, and establishments that serve cooked food and beverages at the location requested by the customer.

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Factors	Rising temperatures, heavy rain, typhoons, storm surge, snowfall				
Management resources		Core business		Market/Consumers	Adaptation business
Impacts	Impact on tourism resources  Impact on natural resources, such as increased disasters due to heavy rainfall, reduced sandy beaches due to rising sea levels, and decreased snowfall impacting ski resorts  Decreased number of visitors  Decreased summer visitors due to lower tourist comfort level caused by high summer temperatures  Decreased visitors due to frequent heavy rains  Increased risk of business shutdowns and other disruptions to facilities  Damage to customers, such as flooding of facilities		beverages due to extreme weather conditions within and outside of Japan     Changes in fish species due to rising sea water temperatures, difficulties in procurement and price hikes due to impact on the	Increased disaster and health risks for customers  Increased risk of damage to customers due to disasters  Increased risk of damage to customers due to occurrence of disasters such as heavy rain, typhoons, and storm surges  Increased health risks such as heat stroke among customers  Increased health risk such as heat stroke among customers due to high summer temperatures	Providing new services  Provide day use plans to support remote work to prevent infections  Provide facilities to accept evacuees in the event of a disaster or warning  Provide facilities as stations to help people return home in the event of a disaster (fast food restaurants, family restaurants, etc.)
Adaptation measures					
	Formulate and implement BCP (at operating facilities)     Strengthen disaster response: check hazard maps, create disaster prevention plans, conduct evacuation drills, and ensure stocks of water, food, toilets, etc.     Reinforce flood prevention measures: install watertight panels on openings, waterproof exterior walls, raise height of the site, and use stilts     Place critical equipment in safe locations: place emergency generators, medical equipment, outdoor units of air-conditioning equipment in safe locations     Relocate facilities: if risk of damage is still high even after implementing measures above, relocate to a safer location	Install snowfall machines at ski resorts  Discover new tourism resources  Introduce a visitor forecasting system using weather data  Provide on-line party services  Introduce dynamic pricing  Adopt subscription system  Introduce on-line order and take-out services  Implement measures to improve quality of customer service  Take out damage insurance	<ul> <li>Purchase through alternative sourcing</li> <li>Decentralize supply chains and strengthen resilience of procurement regions</li> <li>Establish emergency system through prior consultation with logistics providers</li> <li>Identify alternative logistics centers in remote areas</li> <li>Use unutilized fish spieces and develop new menus</li> <li>Adopt subsription system</li> <li>Launch on-line order and take-out services</li> <li>Implement measures to improve quality of customer service</li> </ul>	Develop emergency response manuals     Provide support for customers to stay in shops or return home     Prepare amenities for heat control     Disseminate heat index of Ministry of the Environment through facility's SNS	Provide food to prevent heat stroke  Offer facilities as cooling shelters during high summer temperatures
Effect	Medium ~ High		Medium ~ High	Medium ~ High	Medium ~ High
Cost	Medium ~ High		Low	Low	Medium

How to proceed with adaptation measures

Time span

Medium (within 5 years) ~ Long (over 5 years)

[Current approach] Although impacts of climate change are currently limited, it is necessary to analyze climate change impacts on each company and take appropriate measures to prepare for future expansion of the impacts.

[Climate change-aware approach] In addition to countermeasures for buildings and equipment, it is necessary to organize climate change impacts from multiple perspectives, including conservation of tourism resources, procurement of raw materials, and safety measures for customers when providing services in facilities. There is also potential to discover new tourism resources, expand new services and adaptation businesses that take climate change impacts into account.

Medium (within 5 years)

[References] Japan Meteorological Agency "[National AMeDAS] Annual occurrence of rain at 50 mm/hour or more" https://www.data.jma.go.jp/cpdinfo/extreme/extreme\_p.html, Ministry of the Environment (2022) "Climate Change Adaptation Guide for Private Sector - Preparing for Climate Risk and Surviving-" https://adaptation-platform.nies.go.jp/private\_sector/guide/index.html, Ministry of the Environment (2019) "Climate Change Adaptation Guide for Private Sector (Reference Materials)" https://adaptation-platform.nies.go.jp/private\_sector/guide/pdf/minkan\_tekiou\_guide\_sankoshiryou.pdf, Ministry of the Environment (2020) "Assessment Report on Climate Change Impacts in Japan (Detailed)" https://www.env.go.jp/press/files/ip/115262.pdf

Medium (within 5 years)

Short (within 1 year)